

Internship Customer Success Management

Be it human rights issues or carbon emissions - companies have to know how sustainable their supply chains are. We help companies to find out what's going on in their supply chain. With our cloud platform companies can discover their supply chain network, identify sustainability issues, collaborate with their upstream suppliers, and take effective action.

Become a part of our interdisciplinary team and help us thrive in this mission.

We are looking for you to support us in implementing our cloud platform services for our customers. This is your chance to gain practical experience while making a positive contribution for the climate and society!

Your tasks

- You support our customers with the implementation of the platform
- You research material- and country-related sustainability risks
- You transform raw data to improve usability (e.g. using Excel)
- You support project documentation and reports
- You process support requests
- You prepare, revise, and create protocols for customer meetings

Your profile

- You completed your bachelor's degree, or you are currently studying in a master's program in sustainability management, engineering, economics, or similar fields
- You are a good team player, have a keen perception and structured way of working
- You have a very good knowledge of German (working proficiency)
- You know your ways around Microsoft Office (esp. Word and Excel)
- You have great writing skills for content and/or reports

Interested?

We offer a highly flexible working time, a place in the accelerator "Startplatz", in Cologne next to the media park and an exceptionally open team.

Not only during the Corona times we offer working flexibly from home; if necessary, your entire internship can be remote. In the best case your internship should have a duration of three months and start beginning of January, April, July or October.

Just send a short cv to thorsten.merten@sustainbill.de which includes your motivation and a potential starting time for your internship. Please refer to this job description when applying.

Contact:

Dr. Thorsten Merten

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